

MINI SAFE STORAGE COVID-19 Q & A:

**Is Mini Safe Storage still open?**

Yes, we are. We can operate without contact and we have made many adjustments to our operation to ensure safety and compliance for our employees and customers.

**Is Mini Safe Storage an essential business?**

Yes, we are currently on the list of essential business. Some of our customers and business partners (who are also essential businesses) rely on our services due to emergency situations and may have difficulty in functioning without our service.

**What precautions is Mini Safe Storage taking to have a safe and sanitized operation and adhere to CDC guidelines?**

For our associates, we are enforcing frequent and thorough soap hand washing as well as using alcohol-based hand sanitizer whenever washing is unavailable. Here are the other precautions being taken with our associates:

Regular use of disposable gloves and masks

If an associate is not feeling well, they are required to stay home.

Regular disinfecting of high-contact areas and products such as keypads, doors, door latches, documents, credit cards, and etc.

Signing and sending documents electronically and payments made through our website are strongly encouraged.

Social distancing is being respected and emphasized with all local associates and customers.

Currently, we are not allowing access into our office. However, we are still allowing access to storage units.

For the safety of our employees, we will no longer be accepting cash as a form of payment.

**Will Mini Safe Storage continue to operate if situations change or restrictions tighten?**

If need be, we have the capabilities and the tools necessary to operate remotely on a limited basis. However, we will continue to monitor the situation and adjust accordingly. If we need to adjust our operational hours, you will be informed and provided with updates as more information becomes available.

**Who can I talk to if I have more questions?**

Do not hesitate to reach out to us. 510-276-2000 [Obie@minisafestorage.com](mailto:Obie@minisafestorage.com)